



## GOVERNMENT OF KERALA

No: WM1/37/2023/LSGD  
Local Self Government (WM) Department  
Thiruvananthapuram,  
Dated:24-11-2025

### CIRCULAR

**Sub:** Local Self Government Department - Single WhatsApp number for intimating dumping and accumulation of waste in any area in the State - Intimating Public - Reg.

**Ref:** (1) GO(Rt) No.196/2024/LSGD dated 23.01.2024.  
(2) Order dated 13.11.2025 of Hon'ble High Court in WP(C) 7844 of 2023 registered suo moto.

As part of the various measures taken by the Government to ensure the cleanliness of public spaces, facilities such as reporting garbage vulnerable points through the War Room portal and an Informant Reward System for the public to bring to the notice of the Local Self-Government Institution any evidence-based violations related to waste management and anti-social activities were introduced.

(2) In order to make these systems more user-friendly and thereby enable wider public participation, ,the service of the WhatsApp mobile application- widely used by the public- was decided to be adopted as a channel for reporting violations related to waste management, as per Government Order cited. Accordingly, a Single Whatsapp No. 9446700800 was introduced as a platform for people to report such violations.

(3) The Hon'ble High Court, as per the order referred 2<sup>nd</sup> above, directed Government to take appropriate steps to communicate the availability of this WhatsApp number to the public for reporting dumping and accumulation of waste in any area in the State.

(4) Principal Director Local Self Government Department, Executive Director Suchitwa Mission and Executive Director IKM shall take necessary

steps to communicate and give wide publicity to the availability of the **WhatsApp facility using the number "9446700800"** for reporting illegal dumping and accumulation of waste in any area in the State, in compliance with the directions of the Hon'ble High Court.

PREETHA K S  
ADDITIONAL SECRETARY

To:

The Principal Director, Local Self Government Department.  
The Executive Director, Suchitwa Mission.  
Joint Directors, Local Self Government Department(Through Principal Director).  
Secretaries of all Local Self Government Institutions  
(Through Principal Director).  
The Executive Director, Information Kerala Mission.  
The I&PR (Web & New Media) Department.  
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Section Officer.